## OFFICE OF EMERGENCY MANAGEMENT

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## O&R'S PROVIDING FOOD, MEDICINE SPOILAGE REIMBURSEMENTS FOR NOR'EASTER CUSTOMERS WHO LOST POWER FOR 3 DAYS OR MORE

PEARL RIVER, NY March 15, 2018 4:30 p.m. --- O&R said today that the company will reimburse customers for food and prescription medicine spoilage if they lost power for three consecutive days or more during the two nor'easters that slammed the region recently.

Customers may receive reimbursements for up to \$225, or up to \$515 with receipts. Business owners are eligible for food spoilage reimbursements of up to \$10,200 with receipts.

While recognizing the efforts of hundreds of employees and mutual aid workers to restore power safely to over 140,000 customers, the company acknowledges that it was unable to provide reliable restoration times for some customers.

Those seeking to file for reimbursements can locate a reimbursement form at <a href="https://www.oru.com/en/services-and-outages/claim-form">https://www.oru.com/en/services-and-outages/claim-form</a>.